



Summary of Checks

Verification Type	Document/Contact Point	Status	Page No.
Professional reference Check	Professional Reference Check	Clear/Verified	Page No. 2
	Professional Reference Check	Major Discrepancy	Page No. 3
	Professional Reference Check	Clear/Verified	Page No. 4

Overall Remarks

Sitara Sewa Greh Ltd: No adverse feedback received about csndidate. Candidate is on notice period. IDFC First Bank Ltd: Candidate was asked to leave on performance issue. Hence overall severity is marked as "Major Discrepancy"

Team Lease: No information received from TeamLease, however employment for the period confirmed from EPFO.



PRC (Professional Reference) Report

Ref. ID: 2904-8536-0659-0424	Date : 24 Apr 2024
Document / Check Type: Professional Reference Check	Status: Clear/Verified

Verification Summary

Name of Employer	Sitara Sewa Greh Ltd.	Matched
Period of Employement	Dec 2023 to till date	Matched
Designation	Customer Service Officer	Matched
Eligibility for Rehire	NA	-
Feedback on account of Disciplinary/Ethical/Integrity conduct on Job	No adverse feedback received about candidate on account of Disciplinary, Integrity and Ethical conduct.	-
Exit Formalities	NA	-
Mode of Verification	Telephonic	-

Remarks

Feedback received from RCU team and no adverse information about the candidate. Candidate is on notice period.



PRC (Professional Reference) Report

Ref. ID: 2904-8536-0660-0424	Date : 24 Apr 2024
Document / Check Type: Professional Reference Check	Status : Major Discrepancy

Verification Summary

Name of Employer	IDFC First Bank Ltd.	Matched
Period of Employement	Nov 2022 to Nov 2023	Matched
Designation	Customer Service Officer-Retail Assets	Matched
Eligibility for Rehire	NO	-
Feedback on account of Disciplinary/Ethical/Integrity conduct on Job	No adverse feedback received about candidate on account of Disciplinary, Integrity and Ethical conduct.	-
Exit Formalities	Ask to leave	-
Mode of Verification	Telephonic	-

Remarks

Feedback received fro RCU Team and Candidate Manpreet Kaur was asked to leave from her IDFC position as she was a non performer and customer escalations were at peak. Candidate could not deliver on the basic expectations of customer service.



PRC (Professional Reference) Report

Ref. ID: 2904-8536-0661-0424	Date : 24 Apr 2024
Document / Check Type: Professional Reference Check	Status: Clear/Verified

Verification Summary

Name of Employer	TeamLease Services Ltd (Axis Securities-Axis Bank Ltd))	Matched
Period of Employement	NA	Matched
Designation	NA	Matched
Eligibility for Rehire	NA	-
Feedback on account of Disciplinary/Ethical/Integrity conduct on Job	NA	-
Exit Formalities	NA	-
Mode of Verification	Online	-

Remarks

No information available from TeamLease, however candidate employment with TeamLease for the period mentioned is confirmed through EPFO.



Background Verification Report

Transparency Beyond Appearences

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